

Data Processing Information Sheet (07/2025)

The protection of your personal data is of particular concern to us. We therefore process your data exclusively in compliance with the legal regulations of the GDPR and the Data Protection Act. In this Data Processing Information Sheet we inform you about the most important aspects of data processing within our company.

Data Processing

We store the following data for the purpose of drawing up and processing the contract and if necessary, also processed by artificial intelligence: Name, address, e-mail address, telephone/cell phone number, account data, vehicle data, turnover data, company data and names of contact persons. Without this information we cannot properly conclude the contract with you and fulfil our obligations.

In addition, we process the contact details of the claimants. This contact data must be collected for the administration of claims and is therefore necessary for fulfilment of the contract. This data is stored until the expiry of the retention period of 7 years. The stored data is then deleted.

We would like to point out that the IP data of the subscriber will be stored by the operator by way of cookies for the purpose of taking out online goods transport insurance and for subsequent contract processing.

You have the possibility to voluntarily give us your birth data and information about your hobbies. This data is processed within our internal management system and serves to provide satisfactory customer service. You can revoke this consent at any time. We will then delete this data immediately.

The data is transmitted to insurance companies and placing brokers inasmuch as it is necessary for normal business transactions. Data will not be transferred to third parties, with the exception of account data to processing bank institutes/payment service providers for the settlement of claims or debiting of premium payments, data transfer to our IT partners, data transfer to lawyers in the event of disputes, data transfer to experts for the purpose of determining or determining damages, data transfer to the asko Group for the processing of claims and for internal administration and to our tax consultant to fulfil our tax obligations.

Upon termination of the brokerage contract, we will delete your data stored with us upon request. This does not include data that is of legal relevance, such as tax law, insurance law, brokerage law. These data are deleted after the expiry of the respective retention period.

The data is processed in compliance with the legal provisions of Art. 96 III TKG (Austrian Telecommunication Act) and Art. 6 I lit. a (consent) and/or lit. b (necessary for contract fulfilment) and/or lit. f (protection of justified interests) of the GDPR.

Cookies

Our homepage uses cookies. These are small text files that are stored on your mobile device using your Internet browser. They cause no damage. We use cookies to make our website user-friendly. Some cookies remain stored on your device until you delete them. They enable us to recognize your browser the next time you visit us.

If you do not wish to allow these cookies, you can set your Internet browser to notify you when cookies are present only allow them in individual cases.

When cookies are deactivated, the functionality of our homepage may be limited.

Newsletter

You have the possibility to subscribe to our newsletter via our homepage. For this we need your e-mail address and your declaration that you agree to receive the newsletter.

As soon as you have registered for the newsletter, we will send you an e-mail with a link to confirm your registration.

You can cancel your subscription to the newsletter at any time. Please send your cancellation to the following e-mail address: newsletter@asko24.com. We will immediately delete your data in connection with the newsletter dispatch.

Your Rights

You have the right to information, correction, deletion, restriction, data transferability, revocation and objection. If you believe that the processing of your data violates data protection law or your data protection claims have otherwise been violated in any way, you can complain to the supervisory authority responsible in your country. For Austria, this is the data protection authority.

You can contact our data protection coordinator under the following address

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